



DONOR PRIVACY POLICY

Protecting our donors private and personal information is very important to Castleton Ranch Horse Rescue Inc. Whilst our goal is to achieve sustainable income to support the many horses which we rescue, permanently retire at our two Southern California sanctuaries, and support the many programs which we provide, the protection of our donor's private and personal information is a very important element of our partnership. That's right, we are partner's. Without your support we do not exist to do the life saving work that we have been doing for the past 14 years and we have a responsibility to protecting your personal information. The same responsibility which you expect us to apply each and every day to caring for our rescued horses.

With this in mind, let us explain what our Donor Privacy Policy involves.

ONLINE DONATIONS VIA OUR WEBSITE.

Any donation which is made online via our website, will contain much of your personal information. You are specifically asked at the time of making the donation if you would like to opt-in/out of our mailing list, which is sent out monthly via our direct mailing campaign and will provide information on specific subjects or perhaps ask you to sign a particular petition. Should you decide to opt-in to our monthly mailings, your personal information will never be sold, rented, exchanged or otherwise used by a third party. It will be kept in a completely secure environment.

Should you decide to opt-out of our monthly mailing, your personal and confidential information is kept in a secure environment and will never be sold, rented, exchanged or otherwise made available to any other party for any purpose.

If you have opted in to our monthly mailings, and decide at a later date to cancel this option, this can be done by:

Calling our office directly on 760 913 5606, send an email to castletonranch@hotmail.com or use our contact page on our website and tell us that you wish to be removed from all mailing lists. Your request will be actioned immediately.

DONATIONS MADE BY MAIL OR TELEPHONE DIRECTLY TO ONE OF OUR SANCTUARIES.

Donations made in this way are treated with complete privacy. Unless you have previously advised us to the contrary, your personal information will not be disclosed or shared with any third party with a view for solicitation or any other matter. Credit card information will be destroyed after processing of your donation. Copies of checks will be retained in a locked safe and used for processing of our year end financials and thereafter subject to our document retention and destruction policy.

DONATIONS MADE VIA OUR DIRECT MAILING CAMPAIGN.

Castleton Ranch Horse Rescue Inc. employ the services of a fund-raising organization to help support our mission and the necessity of achieving sustainable income to ensure the wellbeing of both sanctuaries and the horses who live there and to support our ongoing rescue and retirement programs.

Our fundraising partner does from time to time, purchase/rent/exchange lists of potential donors for them to solicit on our behalf. If your personal information is on a list that has been purchased/rented or exchanged and you receive a solicitation request from Castleton Ranch Horse Rescue Inc, whether you become a donor or not, you may have your name and personal information removed from the mailing list at any time by,

Calling our office on 760 913 5606, email castletonranch@hotmail.com or use our contact page on our website and request that you be removed from this list.

Our fundraising partner does from time to time rent or exchange our mailing lists with other like organizations. You can at anytime have your personal information removed from these lists or if you wish to remain on our mailing lists, you can request us to not share your information with any other part by,

Calling our office on 760 913 5606, email castletonranch@hotmail.com or by using our contact page on our website and request that your information be removed from any such list.

Castleton Ranch appreciate the importance of protecting your personal information and we shall do whatever is necessary to meet your personal needs.

Whilst genuine mistakes can happen, despite checks being in place, Castleton Ranch Horse Rescue Inc will do everything possible to ensure the integrity of our donor privacy policy and maintain the protection of your personal information.

Castleton Ranch Horse Rescue Inc

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